Video: Electronic Visit Verification (EVV) with the BEHCA App

Getting Started · https://behca.au/support/video-electronic-visit-verification-evv-with-the-behca-app/

Electronic Visit Verification (EVV) & BEHCA

For the purposes of training, in BEHCA we split EVV into two categories:

- Directly using EVV as a staff person providing direct care, which is performed on the BEHCA mobile app, typically on a smart phone
- Setting up/configuring an organizations EVV settings and reporting staff EVV sessions, which is done on the BEHCA web app, using a web browser.

The video below provides an overview of utilizing EVV on the BEHCA **mobile app** as a direct support worker clocking their shift, including progress notes and signature steps. *Note that EVV for a client is set up using a web browser with manager level account access, as explained in the second video.*

Embedded media: https://www.youtube.com/embed/I9OdGSSOK8o?feature=oembed

The following video presents an overview of setting up, managing, and reporting EVV on the **web browser-based** version of the BEHCA app.

Embedded media: https://www.youtube.com/embed/Uz5-rZTmNVs?feature=oembed

For any questions regarding the direct use of EVV by staff on the mobile app or on managing or EVV at the organization level, please reach out to the BEHCA team at support@behca.com!